

Mike Dunleavy, Governor Julie Anderson, Commissioner Robert M. Pickett, Chairman

### Regulatory Commission of Alaska

October 22, 2021

In reply refer to: Tariff Section

Files: TA4-758 TA25-461 LO #: L2100358

Michael S.J. Lozich Sr. Corporate Counsel Securus Technologies, LLC 4000 International Parkway Carrollton, TX 75007

Dear Mr. Lozich:

Securus Technologies, LLC (Securus) filed TA4-758 and TA25-461 on September 9, 2021, seeking to revise its tariff to reflect revisions to federal law, including lowering calling rates to comply with federally imposed rate ceilings, and the re-branding of its Inmate Debit program to "Securus Debit". On October 21, 2021, the Regulatory Commission of Alaska approved:

- Tariff Sheet Nos. 3, 5, 7, 8, 10, 15, 15.1, 17 21, filed September 9, 2021, by Securus Technologies, LLC, with TA4-758.
- Tariff Sheet Nos. 2, 4, 6 − 8.1, 10, 15 − 22, filed September 9, 2021, by Securus Technologies, LLC, with TA25-461.

Enclosed are validated copies of the approved tariff sheets. Please note that the margin notation on Tariff Sheet No. 5 with TA4-758 was changed from (T) to (N). The effective date of the tariff sheets is October 26, 2021.

BY DIRECTION OF THE COMMISSION

Sincerely,

REGULATORY COMMISSION OF ALASKA

David Parrish (et 22, 2021 10:26 AKDT)

David Parrish Common Carrier Section Manager

#### **Enclosures**

cc: S. Lynn Erwin
Dan D. Thompson
225 E. Fireweed Lane, Suite 200
Anchorage, AK 99503

First Revised Sheet No. 3 Cancels Original Sheet No. 3

**RECEIVED SEP 09 2021** 

Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

#### **CHECK SHEET**

Sheets 1 through 21, inclusive, of this Tariff are effective as of the date shown at the bottom of each respective tariff sheet. Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of each respective tariff sheet.

<u>Sheet</u> 1 2 3	Revision Original Original First*
4	Original
5	First*
6	Original
7	First*
8	First*
9	Original
10	First*
11	Original
12	Original
13	Original
14	Original
15	First*
15.1	Original*
16	Second
17	First*
18	First*
19	First*
20	First*
21	First*

(D)

Effective: October 26, 2021 Tariff Advice No. TA4-758

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

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Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

#### SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS

ACCESS LINE – An arrangement which connects the Customer's location to a Securus Technologies, LLC switching center or point of presence.

ANCILLARY SERVICE CHARGE – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

AUTHORIZATION CODE – A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided.

AUTHORIZED FEE – A government authorized, but discretionary, fee which a Provider must remit to a federal, state, or local government, and which a Provider is permitted, but not required, to pass through to Consumers. An Authorized Fee may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

AUTHORIZED USER – A person, firm, partnership, corporation or other entity that is authorized by the Confinement Facility or otherwise to be connected to and utilize the Company's services under the terms and regulations of this tariff.

AUTOMATED "0+" TELECOMMUNICATIONS SERVICES – Calls wherein the Inmate User dials "0" plus the called number (COLLECT CALL) and wherein call placement and recordation of billing information is performed without the assistance of a live operator.

AUTOMATED PAYMENT FEES – Credit card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk.

AVERAGE DAILY POPULATION (ADP) –The sum of all incarcerated persons in a facility for each day of the preceding calendar year, divided by the number of days in the year.

BILLED PARTY – The party responsible for payment of charges applicable to local calls placed using the Company's services.

BILLING AGENT – An entity who contracts with local exchange carriers to provide billing and collection service on behalf of its customers, including the Company.

COLLECT CALL – A payment arrangement whereby the called station is the End User for calls placed over the Company's service.

COLLECT CALLING – An arrangement whereby the called party takes affirmative action clearly indicating that it will pay the charges associated with a call originating from an Inmate Telephone.

ariff Advice No.	<u>TA4-758</u>	Effective: October 26, 2021
Issued By:	Securus Technologies, LLC	Title: Sr. Corporate Counsel & Director of Regulatory
By: <u>Mi</u>	chael S. J. Lozich	and Governmental Affairs
Signature: _	/s/ Michael S. J. Lozich	Date: September 9, 2021

(N) (N)

<u>First Revised Sheet No. 7</u> Cancels Original Sheet No. 7 RECEIVED
SEP 09 2021

Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

#### SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS (CONTINUED)

JAIL – A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

LIVE AGENT FEE – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

MANDATORY TAX OR MANDATORY FEE – A fee that Securus is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule or regulation.

PAY TELEPHONE – A pay station instrument (coinless) that automates placement of "0+" dialed calls, including recordation of billing information, and that automates placement of Inmate Prepaid Calling Service (AdvanceConnect) calls.

PER-CALL, OR PER-CONNECTION CHARGE – A one-time fee charged to a Consumer at call initiation.

PREPAID BALANCE – A balance that is established with an initial payment by an Inmate User, Authorized User or End User for Prepaid Service (AdvanceConnect). Applicable charges are deducted from the Prepaid Balance on a real-time basis.

PREPAID CALLING – A presubscription or comparable service in which a Consumer, other than an Inmate, funds an account set up through a Provider of Inmate Calling Services. Funds from the account can then be used to pay for Inmate Calling Services, including calls that originate with an Inmate.

PREPAID CALLING CARD – A calling card issued by the Company which provides the Inmate User or Authorized User with a Prepaid Balance, an Authorization Code and instructions for accessing the Company's services. The Inmate User or Authorized User purchases usage on a set prepaid basis.

PREPAID COLLECT CALLING – A calling arrangement that allows an Inmate to initiate an Inmate Calling Services call without having a pre-established billing arrangement and provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Inmate Calling Services for future calls from the same Inmate.

ariff Advice No.	TA4-758	Effective:	October 26, 2021
Issued By:	Securus Technologies, LLC	Title:	Sr. Corporate Counsel & Director of Regulatory
By:Mi	chael S. J. Lozich		overnmental Affairs
Signature:	/s/ Michael S. J. Lozich	Date:	September 9, 2021

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<u>First Revised Sheet No. 8</u> Cancels Original Sheet No. 8 RECEIVED
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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

#### SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS (CONTINUED)

PRISON – A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences of longer than one year.

PROVIDER OF INMATE CALLING SERVICES, OR PROVIDER – Any communications service provider that provides Inmate Calling Services, regardless of the technology used.

SECURUS – Used through this Tariff to mean Securus Technologies, LLC, unless clearly indicated otherwise by the text.

SITE COMMISSION – Any form of monetary payment, in-kind payment, gift, exchange of services or goods, fee, technology allowance, or product that Securus may pay, give, donate, or otherwise provide to an entity that operates a correctional institution, an entity with which Securus enters into an agreement to provide ICS, a governmental agency that oversees a correctional facility, the city, county, or state where a facility is located, or an agent of any such facility.

Tariff Advice No.	<u>TA4-758</u>	Effective:	October 26, 2021

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Title: <u>Sr. Corporate Counsel & Director of Regulatory</u> and Governmental Affairs

Signature: /s/Michael S. J. Lozich Date: September 9, 2021

First Revised Sheet No. 10 Cancels Original Sheet No. 10

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Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

#### **SECTION 2 -- RULES AND REGULATIONS (CONTINUED)**

#### <u>Liabilities of the Company</u>

Securus's liability of damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

Securus shall be indemnified and held harmless against:

Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by Securus.

#### **Deposits and Credit Limits**

The Company does not require a deposit. The Company has an initial credit limit of \$50.00 for each Billed Party for collect calling service. A Billed Party's credit limit may be increased to \$100.00 upon the Billed Party's request after establishing a satisfactory payment history with Securus of at least six months, or upon providing Securus other written evidence of good credit satisfactory to Securus. Once the credit limit has been reached, further calls to the Billed Party's number on Securus's system will be blocked until the Billed Party's account has been paid.

#### <u> Faxes</u>

Securus' practices in connection with collecting taxes and fees from Consumers for (or in connection with) intrastate ICS complies with Federal Communication Commission Rule 47 CFR § 64.6070. Securus charges and collects any applicable Mandatory Tax or Fee or Authorized Fee on a per-call basis (including (as applicable) Federal Cost Recovery Charge, State sales tax, municipal taxes, gross receipts tax, and similar taxes and fees). Generally, any applicable Mandatory Tax or Fee or Authorized Fee is in addition to the rates and charges stated in this tariff, and each Mandatory Tax or Fee or Authorized Fee will be itemized separately on Consumer bills.

Tariff Advice No.	<u>TA4-758</u>	Effective:	October 26, 2021
•	Securus Technologies, LLC		Sr. Corporate Counsel & Director of Regulatory overnmental Affairs
Signature:	/s/ Michael S. J. Lozich	Date:	September 9, 2021

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Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

#### **SECTION 4 -- RATES AND CHARGES**

## INMATE TELECOMMUNICATIONS SERVICE LOCAL

Pursuant to the Federal Communications Commission's Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the "FCC 2021 Order"), the jurisdictional nature of an intrastate call depends exclusively on determining the physical location of the endpoints of the call being within the State of Alaska. To the extent that location data is not available, a call will be treated as jurisdictionally indeterminate and, therefore, subject to FCC jurisdiction. As a result, all call rates in this tariff are subject to the FCC's jurisdiction and rules regarding ICS. Securus' practices in connection with charging ICS call rates in connection with Inmate Calling Services complies with Federal Communications Commission Rule 47 CFR § 64.6030. Also pursuant to the FCC 2021 Order, any lower Alaska state ICS rate caps will also apply to any jurisdictionally indeterminate ICS call. If Securus segregates intrastate ICS from interstate ICS based on the physical location of the endpoints of an ICS call, then any other applicable Alaska state ICS rate caps will apply. The maximum ICS rates permitted by the FCC 2021 Order are set forth in the following table:

Type / Size of Facility	Maximum Rate Cap
Prison	\$0.14 per minute*
Jails with ADP of 1,000 or more	\$0.16 per minute*
Jails with ADP less than 1,000	\$0.21 per minute

<sup>\*</sup> May include a Site Commission up to \$0.02 per minute pursuant to Securus' contract with the applicable Correctional Facility.

#### Alaska Department of Corrections Rates

The rates below apply to local calls regardless of distance or time of day.

Collect Rates, Prepaid Calling Cards, Prepaid Debit, AdvanceConnect:

First Minute: \$0.07

Each Additional Minute: \$0.07 Not to Exceed \$1.00 for a 15 Minute Call

#### Alaska Rate Exclusions

Local Calls to Alaska Bail Bond Agencies and State of Alaska Agencies, including but not limited to, the Office of the Public Defender, the Office of Public Advocacy, the Office of the Ombudsman and the Regulatory Commission of Alaska will be free calls. The Alaska Department of Corrections will provide Securus the list of qualified free calling telephone numbers. All additions or changes to the list of qualified free calling telephone numbers will be provided by the Alaska Department of Corrections.

ariff Advice No.	TA4-758	Effective:	October 26, 2021
Issued By: By:Mi	Securus Technologies, LLC chael S. J. Lozich	_	Sr. Corporate Counsel & Director of Regulatory overnmental Affairs
Signature:	/s/ Michael S. J. Lozich	Date:	September 9, 2021

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RCA No. 758

Original Sheet No. 15.1

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STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

#### **SECTION 4 -- RATES AND CHARGES (CONTINUED)**

### INMATE TELECOMMUNICATIONS SERVICE LOCAL

#### **Ancillary Service Charges**

Pursuant to the Federal Communication Commission's Report and Order on Remand and Fourth Further Notice of Proposed Rulemaking, FCC 20-111, released August 7, 2020 and effective November 23, 2020, ancillary service charges are considered jurisdictionally mixed (i.e., they cannot be segregated between interstate and intrastate calls) and, therefore, subject to FCC jurisdiction. For purposes of ancillary service charges, the jurisdictional nature of an intrastate call depends exclusively on determining the physical location of the endpoints of the call being within the State of Alaska. As a result, all ancillary service charges are subject to the FCC's jurisdiction and rules regarding ICS. Securus' practices in connection with charging ancillary service charges in connection with Inmate Calling Services complies with Federal Communication Commission Rule 47 CFR § 64.6020. If Securus segregates intrastate ICS from interstate ICS based on the physical location of the endpoints of an ICS call, then the ancillary service charges set forth in this tariff will apply to intrastate ICS calls in Alaska.

ederal Cost Recovery Charge his is a charge used to recover the cost of fees and surcharges that Securus is permitted to pass through, without tarkup, to Consumers, including those funding the Telecommunications Relay Service program.	any
ocal and Intrastate $-0.83\%$	
Tariff Advice No. TA4-758 Effective: October 26, 2021	
Issued By: Securus Technologies, LLC	_

Title: <u>Sr. Corporate Counsel & Director of Regulatory</u> Michael S. J. Lozich and Governmental Affairs

Signature: /s/Michael S. J. Lozich Date: September 9, 2021

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<u>First Revised Sheet No. 17</u> Cancels Original Sheet No. 17

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SEP 09 2021

Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

Prepaid Calling Card Rates: Local

Signature: /s/ Michael S. J. Lozich

STATE OF ALASKA REGULATORY COMMISSION OF ALASKA

#### **SECTION 4 -- RATES AND CHARGES (CONTINUED)**

#### **Prepaid Calling Cards**

Where offered by the Confinement Facility, Inmates may purchase a Prepaid Calling Card for calls made by the Inmate User or Authorized User. Prepaid Calling Cards provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card and provides prompts to place the call by entering the destination telephone number with area code. Prepaid Calling Card service follows the same call validation processes and restrictions as Collect Calls from the Confinement Facility as described in the Inmate Service Restrictions section of this tariff. This includes notification and identification to the called party of the origination of the call from a Confinement Facility. Prepaid Calling Card calls also follow the same call processing restrictions regarding the blocking of calls from Inmates as a result of invalid validation of an Inmate or Inmate User or the intended End User. This includes access to interexchange carriers 800, 950, and 10xxx dialing codes, directory assistance, live operators, and other numbers as specified by the Confinement Facility and/or End User. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. On Prepaid Calling Card calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card service is available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. Prepaid Balances are not charged for incomplete calls.

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of issuance. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll-free access number which automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable, nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility. In addition, where authorized by the Confinement Facility, the Company may permit Inmates to combine the unused Prepaid Balances on to a single Prepaid Calling Card.

Same as Collect Rates

Tariff Advice No.	<u>TA4-758</u>	Effective:	October 26, 2021
Issued By: Mi	Securus Technologies, LLC		: <u>Sr. Corporate Counsel &amp; Director of Regulatory</u> Governmental Affairs

Date: September 9, 2021

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<u>First Revised Sheet No. 18</u> Cancels Original Sheet No. 18 RECEIVED
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Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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#### **SECTION 4 -- RATES AND CHARGES (CONTINUED)**

#### **AdvanceConnect Accounts**

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End Users local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company. The Account is set up with an initial payment and may be replenished by the End User. No specific minimum payment amount is required.

When the balance in an AdvanceConnect Account reaches ten dollars (\$10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll-free telephone number once the End User verifies certain account information.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. Balances are not charged for incomplete calls.

Advanc	ceConnect Accou	ınt Rates			
Local	Same as Collect	Rates			
				0.1.100.0001	
Tariff Advice	e No. <u>TA4-758</u>		_ Effective:	October 26, 2021	

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Date: September 9, 2021

First Revised Sheet No. 19 Cancels Original Sheet No. 19

# RECEIVED SEP 09 2021

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

#### **SECTION 4 -- RATES AND CHARGES (CONTINUED)**

#### **Securus Debit Accounts**

Securus Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Securus Debit provides an alternative method for Inmates to prepay for and make calls. A Securus Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and replenish their Securus Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Securus Debit account. Securus Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the Inmate.

Securus Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code to access their Securus Debit account. The Company's system automatically informs the Inmate of the Prepaid Balance remaining on the Securus Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the Prepaid Balance on a real-time basis as the call progresses. During a Securus Debit call, when the Prepaid Balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.

Securus Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. Prepaid Balances are not charged for incomplete calls.

Refunds of unused Securus Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Confinement Facility or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply. The Prepaid Balance expires ninety (90) days from the date of the last call placed on the Securus Debit account unless alternative arrangements are expressly requested by the Confinement Facility. No refunds of unused balances will be issued after the expiration date.

#### **Securus Debit Account Rates**

Local Same as Collect Rates

Signature: /s/ Michael S. J. Lozich

Tariff Advice No.	<u>TA4-758</u>	Effective:	October 26, 2021
Issued By:	Securus Technologies, LLC	Tif	le: Sr. Corporate Counsel & Director of Regulatory
By:M	ichael S. J. Lozich		d Governmental Affairs

First Revised Sheet No. 20 Cancels Original Sheet No. 20

### RECEIVED **SEP 09 2021**

Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

CUSTOMER BILL FORMAT

(D)(N)

**SECURUS** Technologies

P.O. Box 650757 - Dallas, TX 75265-0757

JANE DOE Customer: JANE DOE

100 MAIN ST. ANCHORAGE, AK 99501 Account

**ACCOUNT SUMMARY** 

(\$20.00) Previous Balance: \$0.00 Payments Credits: \$0.00 Adjustments:

Balance Forward: [\$20.00]

**CURRENT ACTIVITY** 

Total Minutes: 164 Total Calls:

Total Usage: \$13.63

TAXES AND FEES:

Description Amount

AK UNIVERSAL SERVICE FUND \$0.98 AK REGULATORY COST CHARGE \$0.14

Total Taxes and Fees: \$1.12

**Total Current Charges** \$14.75

**TOTAL AMOUNT DUE** 

Account

Statement

ACCOUNT INFORMATION

12345678 Invoice Number: S168326295 11/10/2021 Statement Date: Due Date: 12/9/2021

Securus Technologies, LLC

PLEASE NOTE: The total amount due may not reflect payments made since the statement date. To ensure you can continue to receive calls, please make payment by due date. Non-payment of your Direct Bill account by the due date may result in the blocking of your telephone line from correctional facilities and may also result in the restriction of further credit. Securus may also undertake further collection action, including referral to a collection agency. Direct Bill accounts 7 days past due will be converted to a pre-paid account.

#### DID YOU KNOW ...

- Securus Correctional Billing Services now offers Securus Online? Securus Online makes account management and bill payment easier than ever! Now you can quickly and easily access your account information, make a payment, and take advantage of text and email notifications from your mobile phone or personal computer. Enroll in Securus Online today!
- . Now you can add all your phone numbers to one account and only receive one bill? Please call 800-844-6591 to merge your phone numbers to this account. Please have your account number ready when calling

Payment could take up to 10 days to post. \$25.00 will be assessed on return checks.

Questions about your bill? Please call 800-844-6591 to speak with a customer service representative

Alaska Customers Only:

For consumer complaints that cannot be resolved directly with the company, you may contact the Regulatory Commission of Alaska: In Anchorage call 907-276-6222, outside Anchorage call 800-390-2782,or send written complaints to 701 West 8th Ave. Suite 300, Anchorage, AK 99501-

(\$5.25)

**SECURUS**Technologies

Pay Online At: www.securustech.net

Amount Enclosed:

Securus Technologies

Total Due: (\$5.25)Account: 12345678 Due Date: 12/9/2021 S168326295 Invoice Number:

Remit to:

Statement Date: 11/10/2021

PO Box 650757 JANE DOE 100 MAIN ST. Dallas, TX 75265-0757

ANCHORAGE, AK 99501

October 26, 2021 Effective: Tariff Advice No. TA4-758

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

Date: September 9, 2021

(D)(N)

#### First Revised Sheet No. 21 Cancels Original Sheet No. 21

## **RECEIVED SEP 09 2021**

Securus Technologies, LLC Private Pay Telephone (Local Inmate Calling) State of Alaska

STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

### **CUSTOMER BILL FORMAT (CONTINUED)**

(D)(N)

## **SECURUS** Technologies

Payments / Adjustments

#### Call Detail

Account: 12345678 - JANE DOE Statement Date: 11/10/2021

						Provider	Facility	Inti Term	Charge
From Number To Number	Destination	Date	Time	Type	Min	Rate / Min	Rate / Min	Rate / Min	Amount Footnote
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/25/2021	07:30:17	LOC	15	\$0.047	\$0.020	\$0.000	\$1.00 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/25/2021	08:01:53	LOC	10	\$0.050	\$0.020	\$0.000	\$0.70 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/29/2021	09:17:41	LOC	15	\$0.047	\$0.020	\$0.000	\$1.00 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/29/2021	21:39:58	LOC	1	\$0.050	\$0.020	\$0.000	\$0.07 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/30/2021	11:33:16	LOC	10	\$0.050	\$0.020	\$0.000	\$0.70 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/30/2021	21:04:28	LOC	1	\$0.050	\$0.020	\$0.000	\$0.07 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	8/30/2021	21:36:52	LOC	3	\$0.050	\$0.020	\$0.000	\$0.21 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	9/1/2021	07:26:30	LOC	13	\$0.050	\$0.020	\$0.000	\$0.91 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	9/1/2021	07:39:56	LOC	11	\$0.050	\$0.020	\$0.000	\$0.77 (1)
(907)206-6775 (907)519-1234	ANCHORAGE, AK	9/1/2021	12:02:51	LOC	1	\$0.050	\$0.020	\$0.000	\$0.07 (1)
(907)622-4823 (907)947-1234	ANCHORAGE, AK	8/18/2021	19:59:14	LOC	15	\$0.047	\$0.020	\$0.000	\$1.00 (1)
(907)622-4823 (907)947-1234	ANCHORAGE, AK	8/18/2021	20:15:41	LOC	15	\$0.047	\$0.020	\$0.000	\$1.00 (1)
(907)622-4823 (907)947-1234	ANCHORAGE, AK	8/19/2021	16:54:29	LOC	8	\$0.050	\$0.020	\$0.000	\$0.56 (1)
(907)622-4823 (907)947-1234	ANCHORAGE, AK	8/19/2021	21:26:14	LOC	8	\$0.050	\$0.020	\$0.000	\$0.56 (1)
(907)622-4823 (907)947-1234	ANCHORAGE, AK	8/19/2021	21:36:18	LOC	15	\$0.047	\$0.020	\$0.000	\$1.00 (1)
(907)622-4823 (907)947-1234	ANCHORAGE, AK	8/19/2021	21:52:32	LOC	3	\$0.050	\$0.020	\$0.000	\$0.21 (1)
(907)206-6776 525550802000	CANCUN, MX	9/1/2021	08:00:10	INT	10	\$0.120	\$0.020	\$0.002	\$1.90 (1)
(907)622-4824 528228887744	MEXICO CITY, MX	9/1/2021	08:10:10	INT	10	\$0,120	\$0.020	\$0.002	\$1.90 7 (1)

**Total Usage:** 164 \$13.63 Call Type Facility Charge Rate Notes: (1) Contractually required (3) Tennessee training fund

LOC = Local INT = International

(2) Agency Charge per Texas Statute

#### Ways to pay your bill:

Western Union

Find a Western Union agent location by calling 1-800-238-5772 or by visiting www.westernunion.com. Use the Blue Quick Collect form and fill in the following information

Pay to: Securus Code City: Securus State: TX Your 7-digit Securus Account Number MoneyGram

Find a MoneyGram agent location by calling 1-800-926-9400 or visiting www.moneygram.com/locations. Bring the following information with you in order to complete your

Company Name: Securus Receive Code: 9819 Your 7-digit Securus Accor Website - Phone

Try our AUTOMATED SYSTEM for Payment and Balance inquiries at 1-800-844-6591 or our Website at: www.securustech.net, both are available 24 hours a day. Visa or



Securus Correctional Billing Services PO Box 650757 llas, TX 75265-0757



**October 26, 2021** Tariff Advice No. TA4-758 Effective:

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

Date: September 9, 2021

(D)(N)

#### <u>First Revised Sheet No. 2</u> <u>Cancels Original Sheet No. 2</u>

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Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska STATE OF ALASKA
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Tariff Advice No. 1A25-461 Effective: October 20, 202 i	Tariff Advice No.	TA25-461	Effective:	October 26, 2021
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Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: \_\_\_/s/Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

First Revised Sheet No. 4 Cancels Original Sheet No. 4

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STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

#### CHECK SHEET

Sheets 1 through 22, inclusive, of this Tariff are effective as of the date shown at the bottom of each respective tariff sheet. Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of each respective tariff sheet.

Sheet	Revision
1	Original
2	First*
3	Original
4	First*
5	Original
6	First*
7	First*
8	First*
8.1	Original*
9	Original
10	First*
11	Original
12	Original
13	Original
14	Original
15	Third*
16	First*
17	First*
18	First*
19	First*
20	First*
21	First*
22	First*

**October 26, 2021** Tariff Advice No. TA25-461 Effective:

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

/s/ Michael S. J. Lozich Signature:

Title: Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs

<u>First Revised Sheet No. 6</u> <u>Cancels Original Sheet No. 6</u> RECEIVED
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#### **SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS**

ACCESS LINE -- An arrangement which connects the Customer's location to a Securus Technologies, LLC switching center or point of presence.

ANCILLARY SERVICE CHARGE – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

AUTHORIZATION CODE – A pre-defined series of numbers to be dialed by the Inmate User or Authorized User upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided.

AUTHORIZED FEE – A government authorized, but discretionary, fee which a Provider must remit to a federal, state, or local government, and which a Provider is permitted, but not required, to pass through to Consumers. An Authorized Fee may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule, or regulation.

AUTHORIZED USER -A person, firm, partnership, corporation or other entity that is authorized by the Confinement Facility or otherwise to be connected to and utilize the Company's services under the terms and regulations of this tariff.

AUTOMATED "0+" TELECOMMUNICATIONS SERVICES -- Calls wherein the end user dials "0" plus the called number (COLLECT CALL) and wherein call placement and recordation of billing information is performed without the assistance of a live operator.

AUTOMATED PAYMENT FEES – Credit card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk.

AVERAGE DAILY POPULATION (ADP) - The sum of all incarcerated persons in a facility for each day of the preceding calendar year, divided by the number of days in the year.

BILLED PARTY -- The party responsible for payment of charges applicable to local, intrastate, and interstate calls placed using the Company's services.

BILLING AGENT -- An entity who contracts with local exchange carriers to provide billing and collection service on behalf of its customers, including the Company.

COLLECT CALL -- A payment arrangement whereby the called station is the End User for calls placed over the Company's service.

COLLECT CALLING – An arrangement whereby the called party takes affirmative action clearly indicating that it will pay the charges associated with a call originating from an Inmate Telephone.

COMMISSION -- The Regulatory Commission of Alaska.

Content moved to Sheet No. 7

Tariff Advice No.

Effective: October 26, 2021

Issued By: Securus Technologies, LLC

Title: <u>Sr. Corporate Counsel & Director of Regulatory</u> and Governmental Affairs

By: Michael S. J. Lozich
Signature: /s/ Michael S. J. Lozich

TA25-461

Date: September 9, 2021

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#### <u>First Revised Sheet No. 7</u> Cancels Original Sheet No. 7

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REGULATORY COMMISSION OF ALASKA

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#### SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS (CONTINUED)

The below two definitions were previously found on Sheet No. 6

COMPANY OR CARRIER -- Securus Technologies, LLC, unless otherwise clearly indicated by the contract.

CONSUMER – The party paying a Provider of Inmate Calling Services.

CORRECTIONAL OR CONFINEMENT FACILITY – Used throughout this tariff to refer to any place designated by law for the confinement of persons held in custody under process of law, under lawful arrest or under mental treatment, including a facility for the detention of juveniles. A Jail or a Prison.

CUSTOMER -- See Correctional or Confinement Facility.

DEBIT CALLING – A presubscription or comparable service which allows an Inmate, or someone acting on an Inmate's behalf, to fund an account set up though a Provider that can be used to pay for Inmate Calling Services calls originated by the Inmate.

END USER – The person, individual, corporation, or other entity whose telephone number is called by the Inmate User. Other than for Inmate Prepaid Service calls, the End User accepts responsibility for payment of the charges for use of the Company's services. At publicly accessible Pay Telephones, the End User is the party who accepts responsibility for payment of the charges for use of the Company's services from the Pay Telephone.

INMATE – A person incarcerated in a Confinement Facility. A person detained at a Jail or Prison, regardless of the duration of the detention.

INMATE CALLING PLAN – This plan operates by having the billed party establish a calling usage account. The balance in the account is reduced when usage charges accumulate through the acceptance of collect calls from inmates.

INMATE CALLING SERVICE – A service that allows Inmates to make calls to individuals outside the Correctional Facility where the Inmate is being held, regardless of the technology used to deliver the service.

INMATE TELEPHONE – A telephone instrument, or other device capable of initiating calls, set aside by authorities of a Correctional Facility for use by Inmates.

INMATE USER – A person incarcerated in a facility serviced by the Company who is authorized by the Confinement Facility to be connected to and utilize the Company's services under the terms and regulations of this tariff.

JAIL – A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

Tariff Advice No.	TA25-461	Effective: October 26, 2021
Issued By:	Securus Technologies, LLC	Titles Su Componete Council & Director of Begulators
By:1	Michael S. J. Lozich	Title: Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs
Signature:	/s/ Michael S. J. Lozich	Date: September 9, 2021

<u>First Revised Sheet No. 8</u> Cancels Original Sheet No. 8

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

#### SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS (CONTINUED)

LIVE AGENT FEE – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

MANDATORY TAX OR MANDATORY FEE – A fee that a Provider is required to collect directly from Consumers, and remit to federal, state, or local governments. A Mandatory Tax or Fee that is passed through to a Consumer may not include a markup, unless the markup is specifically authorized by a federal, state, or local statute, rule or regulation.

PAY TELEPHONE -- A pay station instrument (coin or coinless) that automates placement of "0+" dialed calls, including recordation of billing information, and that automates placement of Inmate Prepaid Calling Service calls.

PER-CALL, OR PER-CONNECTION CHARGE – A one-time fee charged to a Consumer at call initiation.

PREPAID BALANCE – A balance that is established with an initial payment by an Inmate User, Authorized User or End User for Prepaid Service. Applicable charges are deducted from the Prepaid Balance on a real-time basis.

PREPAID CALLING – A presubscription or comparable service in which a Consumer, other than an Inmate, funds an account set up through a Provider of Inmate Calling Services. Funds from the account can then be used to pay for Inmate Calling Services, including calls that originate with an Inmate.

PREPAID CALLING CARD – A calling card issued by the Company which provides the Inmate User or Authorized User with a Prepaid Balance, an Authorization Code and instructions for accessing the Company's services. The Inmate User or Authorized User purchases usage on a set prepaid basis.

PREPAID COLLECT CALLING – A calling arrangement that allows an Inmate to initiate an Inmate Calling Services call without having a pre-established billing arrangement and also provides a means, within that call, for the called party to establish an arrangement to be billed directly by the Provider of Inmate Calling Services for future calls from the same Inmate.

PRISON – A facility operated by a territorial, state, or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences of longer than one year.

PROVIDER OF INMATE CALLING SERVICES, OR PROVIDER – Any communications service provider that provides Inmate Calling Services, regardless of the technology used.

SECURUS -- Used through this Tariff to mean Securus Technologies, LLC, unless clearly indicated otherwise by the text.

Tariff Advice No.	TA25-461	Effective: October 26, 2021
Issued By:	Securus Technologies, LLC	
, <u> </u>	Michael S. J. Lozich	Title: <u>Sr. Corporate Counsel &amp; Director of Regulatory</u> and Governmental Affairs
Signature	:/s/ Michael S. J. Lozich	Date: September 9, 2021

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REGULATORY COMMISSION OF ALASKA

## SECTION 1 -- TECHNICAL TERMS AND ABBREVIATIONS (CONTINUED)

SITE COMMISSION - Any form of monetary payment, in-kind payment, gift, exchange of services or goods, fee, technology allowance, or product that Securus may pay, give, donate, or otherwise provide to an entity that operates a correctional institution, an entity with which Securus enters into an agreement to provide ICS, a governmental agency that oversees a correctional facility, the city, county, or state where a facility is located, or an agent of any such facility.

Tariff Advice No. TA25-461 Effective: October 26, 2021

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

Date: September 9, 2021

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<u>First Revised Sheet No. 10</u> Cancels Original Sheet No. 10

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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#### SECTION 2 -- RULES AND REGULATIONS (CONTINUED)

#### Liabilities of the Company

Securus's liability of damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmissions occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

Securus shall be indemnified and held harmless against:

Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by Securus.

#### Deposits and Credit Limits

The Company does not require a deposit. The Company has an initial credit limit of \$50.00 for each Billed Party for collect calling service. A Billed Party's credit limit may be increased to \$100.00 upon the Billed Party's request after establishing a satisfactory payment history with Securus of at least six months, or upon providing Securus other written evidence of good credit satisfactory to Securus. Once the credit limit has been reached, further calls to the Billed Party's number on Securus's system will be blocked until the Billed Party's account has been paid.

#### Taxes

Securus' practices in connection with collecting taxes and fees from Consumers for (or in connection with) intrastate ICS complies with Federal Communication Commission Rule 47 CFR § 64.6070. Securus charges and collects any applicable Mandatory Tax or Fee or Authorized Fee on a per-call basis (including (as applicable) Federal Cost Recovery Charge, State sales tax, municipal taxes, gross receipts tax, and similar taxes and fees). Generally, any applicable Mandatory Tax or Fee or Authorized Fee is in addition to the rates and charges stated in this tariff, and each Mandatory Tax or Fee or Authorized Fee will be itemized separately on Consumer bills.

Гariff Advice No.	TA25-461	Effective: October 26, 2021
Issued By:	Securus Technologies, LLC	Title: Sr. Corporate Counsel & Director of Regulatory

By: Michael S. J. Lozich
Signature: /s/ Michael S. J. Lozich

and Governmental Affairs

Date: <u>September 9, 2021</u>

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Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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#### **SECTION 4 -- RATES AND CHARGES**

## INMATE TELECOMMUNICATIONS SERVICE INTRASTATE

Pursuant to the Federal Communications Commission's Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking, FCC 21-60, released May 24, 2021 and effective October 26, 2021 (the "FCC 2021 Order"), the jurisdictional nature of an intrastate call depends exclusively on determining the physical location of the endpoints of the call being within the State of Alaska. To the extent that location data is not available, a call will be treated as jurisdictionally indeterminate and, therefore, subject to FCC jurisdiction. As a result, all call rates in this tariff are subject to the FCC's jurisdiction and rules regarding ICS. Securus' practices in connection with charging ICS call rates in connection with Inmate Calling Services complies with Federal Communications Commission Rule 47 CFR § 64.6030. Also pursuant to the FCC 2021 Order, any lower Alaska state ICS rate caps will also apply to any jurisdictionally indeterminate ICS call. If Securus segregates intrastate ICS from interstate ICS based on the physical location of the endpoints of an ICS call, then any other applicable Alaska state ICS rate caps will apply. The maximum ICS rates permitted by the FCC 2021 Order are set forth in the following table:

Type / Size of Facility	Maximum Rate Cap
Prison	\$0.14 per minute*
Jails with ADP of 1,000 or more	\$0.16 per minute*
Jails with ADP less than 1,000	\$0.21 per minute

<sup>\*</sup> May include a Site Commission up to \$0.02 per minute pursuant to Securus' contract with the applicable Correctional Facility.

#### Alaska Department of Corrections Rates

The rates below apply to Intrastate long distance calls regardless of distance or time of day.

Collect Rates:

Per Minute: \$0.14

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Prepaid Calling Cards, Prepaid Debit, Advance Connect:

Per Minute: \$0.14

By: Michael S. J. Lozich

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#### Regulatory Cost Charge

- (a) Applicability: The Regulatory Cost Charge is a special charge applied to all regulated retail customer billings to pay the utility's share of the budget of the Commission.
- (b) Rates: Monthly Recurring Charge
  Regulatory Cost Charge 2.665% of billing

Tariff Advice No. TA25-461 Effective: October 26, 2021

Issued By: Securus Technologies, LLC
Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

Signature: /s/Michael S. J. Lozich Date: September 9, 2021

#### First Revised Sheet No. 16 Cancels Original Sheet No. 16

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Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

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#### **SECTION 4 -- RATES AND CHARGES (CONTINUED)**

#### INMATE TELECOMMUNICATIONS SERVICE

#### **Ancillary Service Charges**

Pursuant to the Federal Communication Commission's Report and Order on Remand and Fourth Further Notice of Proposed Rulemaking, FCC 20-111, released August 7, 2020 and effective November 23, 2020, ancillary service charges are considered jurisdictionally mixed (i.e., they cannot be segregated between interstate and intrastate calls) and, therefore, subject to FCC jurisdiction. For purposes of ancillary service charges, the jurisdictional nature of an intrastate call depends exclusively on determining the physical location of the endpoints of the call being within the State of Alaska. As a result, all ancillary service charges are subject to the FCC's jurisdiction and rules regarding ICS. Securus' practices in connection with charging ancillary service charges in connection with Inmate Calling Services complies with Federal Communication Commission Rule 47 CFR § 64.6020. If Securus segregates intrastate ICS from interstate ICS based on the physical location of the endpoints of an ICS call, then the ancillary service charges set forth in this tariff will apply to intrastate ICS calls in Alaska.

#### Federal Cost Recovery Charge

This is a charge used to recover the cost of fees and surcharges that Securus is permitted to pass through, without any markup, to Consumers, including those funding the Telecommunications Relay Service program.

Local and Intrastate – 0.83%

#### Alaska Universal Service Fund

The Company concurs with the AUSF charge percentage amount set forth in the effective tariff of The Alaska Universal Service Administrative Company. A copy of the tariff of the Alaska Universal Service Fund Administrative Company is available for public inspection during normal business hours at 3380 "C" Street, Suite 201, Anchorage, Alaska 99503 or the <a href="http://www.ausac.org">http://www.ausac.org</a>.

#### Returned Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Alaska law.

#### Payment Fee

**Automated Payment Fees (where available)** – Credit card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees - \$3.00

**Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live agent fee - \$5.95

Tariff Advice No.	TA25-461	Effective: October 26, 2021	
Issued By:	Securus Technologies, LLC  Michael S. J. Lozich	Title: Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs	<u></u>
Signature:	/s/ Michael S. J. Lozich	Date: September 9, 2021	

<u>First Revised Sheet No. 17</u> Cancels Original Sheet No. 17

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

#### **SECTION 4 -- RATES AND CHARGES (CONTINUED)**

Prepaid Calling Cards

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Where offered by the Confinement Facility, Inmates may purchase a Prepaid Calling Card for calls made by the Inmate User or Authorized User. Prepaid Calling Cards provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card and provides prompts to place the call by entering the destination telephone number with area code. Prepaid Calling Card service follows the same call validation processes and restrictions as Collect Calls from the Confinement Facility as described in the Inmate Service Restrictions section of this tariff. This includes notification and identification to the called party of the origination of the call from a Confinement Facility. Prepaid Calling Card calls also follow the same call processing restrictions regarding the blocking of calls from Inmates as a result of invalid validation of an Inmate or Inmate User or the intended called party. This includes access to interexchange carriers 800, 950, and 10xxx dialing codes, directory assistance, live operators, and other numbers as specified by the Confinement Facility and/or called party. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. On Prepaid Calling Card calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card service is available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. Prepaid balances are not charged for incomplete calls.

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of issuance. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number which automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable, nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility. In addition, where authorized by the Confinement Facility, the Company may permit Inmates to combine the unused Prepaid Balances on to a single Prepaid Calling Card.

Prepaid Calling Card Rates: Intrastate Long Distance Same as Collect Rates

Tariff Advice No. TA25-461 Effective: October 26, 2021

Issued By: Securus Technologies, LLC

Issued By: Securus Technologies, LLC

Title: <u>Sr. Corporate Counsel & Director of Regulatory</u> and Governmental Affairs

By: Michael S. J. Lozich
Signature: /s/Michael S. J. Lozich

First Revised Sheet No. 18 Cancels Original Sheet No. 18

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Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska

STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

#### SECTION 4 -- RATES AND CHARGES (CONTINUED)

#### AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with an initial payment. The Account is set up with the initial payment and may be replenished by the End User.

When the balance in an AdvanceConnect Account reaches ten dollars (\$10) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. Balances are not charged for incomplete calls.

AdvanceConnect Account Rates Same as Collect Rates Intrastate Long Distance Effective: October 26, 2021 Tariff Advice No. TA25-461

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory

and Governmental Affairs

Date: <u>Sentember 9, 2021</u>

(D)

(D)(T)

First Revised Sheet No. 19 Cancels Original Sheet No. 19

## RECEIVED SEP 09 2021

Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

SECTION 4 RATES AND CHARGES (CONTINUED)	
Securus Debit Accounts	(T)
Securus Debit is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Securus Debit provides an alternative method for Inmates to prepay for and make calls. A Securus Debit account associated with the Inmate's Personal Identification Number (PIN) is automatically established by the Company. Inmates fund and	(T) (T) (T)
replenish their Securus Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Securus Debit account. Securus Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.	(T) (T) (T)
Securus Debit calls are processed by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. Inmates must enter a valid Authorization Code	(T)
to access their Securus Debit account. The Company's system automatically informs the Inmate of the prepaid balance remaining on the Securus Debit account prior to each call, provides prompts to place the call by entering the destination telephone number, and informs the Inmate of the rates for the call being attempted. Call charges are deducted from the prepaid account balance on a real-time	(T) (T)
basis as the call progresses. During a Securus Debit call, when the prepaid account balance is one minute prior to depletion, the Inmate will be interrupted with such an announcement.	(D)(T)
Securus Debit services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. Prepaid balances are not charged for incomplete calls.	(T)
Refunds of unused Securus Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Confinement Facility or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply. The prepaid	(T)
balance expires ninety (90) days from the date of the last call placed on the Securus Debit account unless alternative arrangements are expressly requested by the Confinement Facility. No refunds of unused balances will be issued after the expiration date.	(T)
Securus Debit Account Rates	(T)
Same as Collect Rates	(D)(T)

Tariff Advice No. TA25-461 Effective: October 26, 2021

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

and Governmental Affairs

Date: <u>September 9, 2021</u>

Title: Sr. Corporate Counsel & Director of Regulatory

## First Revised Sheet No. 20 Cancels Original Sheet No. 20

## RECEIVED SEP 09 2021

Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

(D)(N)

CUSTOMER BILL FORMAT

**SECURUS** Technologies

P.O. Box 650757 - Dallas, TX 75265-0757

Account Statement

**ACCOUNT INFORMATION** 

JANE DOE

JANE DOE Customer: 100 MAIN ST.

ANCHORAGE, AK 99501 Account:

(\$20.00)

Account: 12345678
Invoice Number: \$168326295
Statement Date: 11/10/2021
Due Date: 12/9/2021

Securus Technologies, LLC

 Previous Balance:
 (\$20.00)

 Payments Credits:
 \$0.00

 Adjustments:
 \$0.00

Balance Forward:

**CURRENT ACTIVITY** 

**ACCOUNT SUMMARY** 

Total Minutes: 164
Total Calls: 18

Total Usage: \$13.63

TAXES AND FEES:

 Description
 Amount

 AK UNIVERSAL SERVICE FUND
 \$0.98

 AK REGULATORY COST CHARGE
 \$0.14

Total Taxes and Fees: \$1.12

Total Current Charges \$14.75
TOTAL AMOUNT DUE (\$5.25)

PLEASE NOTE: The total amount due may not reflect payments made since the statement date. To ensure you can continue to receive calls, please make payment by due date. Non-payment of your Direct Bill account by the due date may result in the blocking of your telephone line from correctional facilities and may also result in the restriction of further credit. Securus may also undertake further collection action, including referral to a collection agency. Direct Bill accounts 7 days past due will be converted to a pre-paid account.

#### DID YOU KNOW \_

- Securus Correctional Billing Services now offers Securus Online? Securus Online makes account management and bill payment easier than ever! Now you can quickly and easily access your account information, make a payment, and take advantage of text and email notifications from your mobile phone or personal computer. Enroll in Securus Online today!
   www.securustech.net
- Now you can add all your phone numbers to one account and only receive one bill? Please call 800-844-6591 to merge your phone numbers to this account. Please have your account number ready when calling.

Payment could take up to 10 days to post. \$25.00 will be assessed on return checks. Questions about your bill? Please call 800-844-6591 to speak with a

customer service representative

Alaska Customers Only:

For consumer complaints that cannot be resolved directly with the company, you may contact the Regulatory Commission of Alaska: In Anchorage call 907-276-8222, outside Anchorage call 800-390-2782 or send written complaints to 701 West 8th Ave. Suite 300, Anchorage, AK 99501-3469.

**SECURUS**Technologies

Pay Online At: www.securustech.net

Amount Enclosed:

 Account:
 12345678
 Total Due:
 (\$5.25)

 Invoice Number:
 \$168326295
 Due Date:
 12/9/2021

Statement Date: 11/10/2021

Tariff Advice No. TA25-461 Effective: October 26, 2021

Issued By: Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Title: <u>Sr. Corporate Counsel & Director of Regulatory</u> and Governmental Affairs

Date: September 9, 2021

(D)(N)

#### First Revised Sheet No. 21 Cancels Original Sheet No. 21

## **RECEIVED** SEP 09 2021

Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska

STATE OF ALASKA **REGULATORY COMMISSION OF ALASKA** 

(D)(N)

#### CUSTOMER BILL FORMAT (CONTINUED) **SECURUS** Technologies Payments / Adjustments **Call Detail** Account: 12345678 - JANE DOE Statement Date: 11/10/2021 Provider Facility Intl Term Charge Rate / Min Rate / Min Amount Footnote From Number To Number Destination Date Time Type \$0.047 \$0.020 \$0.000 \$1.00 (907)206-6775 (907)519-1234 8/25/2021 07:30:17 LOC 15 ANCHORAGE, AK m \$0.70 \$0.050 \$0.020 \$0.000 (907)206-6775 (907)519-1234 ANCHORAGE, AK 8/25/2021 08:01:53 LOC \$0.000 \$1.00 \$0.047 \$0.020 (907)206-6775 (907)519-1234 ANCHORAGE, AK 8/29/2021 09:17:41 LOC 15 (1) (907)206-6775 (907)519-1234 ANCHORAGE, AK 8/29/2021 21:39:58 LOC 1 \$0.050 \$0.020 \$0.000 \$0.07 (1) \$0.70 11:33:16 LOC 10 \$0.050 \$0.020 \$0.000 (907)206-6775 (907)519-1234 ANCHORAGE, AK 8/30/2021 \$0.07 (907)206-6775 (907)519-1234 ANCHORAGE, AK 8/30/2021 21:04:28 LOC 1 \$0.050 \$0.020 \$0.000 (1) \$0.000 \$0.21 21:36:52 LOC \$0.050 \$0.020 (907)206-6775 (907)519-1234 8/30/2021 3 ANCHORAGE, AK m \$0.000 \$0.91 (907)206-6775 (907)519-1234 9/1/2021 07:26:30 LOC 13 \$0.050 \$0.020 ANCHORAGE, AK \$0.000 \$0.77 (907)206-6775 (907)519-1234 ANCHORAGE, AK 9/1/2021 07:39:56 LOC 11 \$0.050 \$0.020 (907)206-6775 (907)519-1234 9/1/2021 12:02:51 LOC 1 \$0.050 \$0.020 \$0.000 \$0.07 ANCHORAGE, AK (1) \$1.00 (907)622-4823 (907)947-1234 ANCHORAGE, AK 8/18/2021 19:59:14 LOC 15 \$0.047 \$0.020 \$0.000 (1) \$0.000 \$1.00 15 \$0.047 \$0.020 (907)622-4823 (907)947-1234 ANCHORAGE, AK 8/18/2021 20:15:41 LOC (1) \$0.000 \$0.56 (907)622-4823 (907)947-1234 ANCHORAGE, AK 8/19/2021 16:54:29 LOC 8 \$0.050 \$0,020 (1) \$0.000 \$0.56 8 \$0.050 (907)622-4823 (907)947-1234 ANCHORAGE, AK 8/19/2021 21:26:14 LOC \$0.020 \$0.047 21:36:18 LOC 15 \$0.020 \$0.000 \$1.00 (907)622-4823 (907)947-1234 8/19/2021 m ANCHORAGE AK \$0.050 \$0.21 (907)622-4823 (907)947-1234 ANCHORAGE, AK 8/19/2021 21:52:32 LOC 3 \$0.020 \$0.000 (1) \$1.90 (907)206-6776 525550802000 CANCUN, MX 9/1/2021 08:00:10 INT 10 \$0.120 \$0.020 \$0.002 (1) \$0.002 \$1.90 T (1) (907)622-4824 528228887744 9/1/2021 08:10:10 INT 10 \$0,120 \$0.020 MEXICO CITY, MX **Total Usage:** 164 \$13.63 Facility Charge Rate Notes: (1) Contractually required Call Type (3) Tennessee training fund LOC = Local INT = International (2) Agency Charge per Texas Statute Ways to pay your bill: Website - Phone Western Union MoneyGram

Find a MoneyGram agent location by

Bring the following information with

nplete your

Please include your 7-digit account number. If you are unsure of your account number please visit: www.securustech.net or call @ 1-800-844-6591

Effective:

calling 1-800-926-9400 or visiting www.moneygram.com/locations.

you in order to co

Company Name: Securus Receive Code: 9819

Your 7-digit Securus Account Nu

Issued By:

TA25-461

Find a Western Union agent location by calling

1-800-238-5772 or by visiting www.westernunion.com. Use the Blue Quick

Your 7-digit Securus Account Number

Pay to: Securus

Tariff Advice No.

Code City: Securus State: TX

Collect form and fill in the following informatio

Securus Technologies, LLC

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs

Mail Payment To:

PO Box 650757

Dallas, TX 75265-0757

Securus Correctional Billing Services

Date: September 9, 2021

October 26, 2021

Try our AUTOMATED SYSTEM for

Payment and Balance inquiries at

1-800-844-6591 or our Website at:

www.securustech.net, both are available 24 hours a day. Visa or

MasterCard VISA

Mastercard accepted.

(D)(N)

<u>First Revised Sheet No. 22</u> Cancels Original Sheet No. 22

## **RECEIVED SEP 09 2021**

Securus Technologies, LLC Interexchange Telephone Carrier State of Alaska		STATE OF ALASKA REGULATORY COMMISSION OF ALASKA
	RESERVED FOR FUTURE USE	(D)
		(D)
Tariff Advice No. TA25-461  Issued By: Securus Tech	Effective: October 26,	2021

By: Michael S. J. Lozich

Signature: /s/ Michael S. J. Lozich

Title: Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs